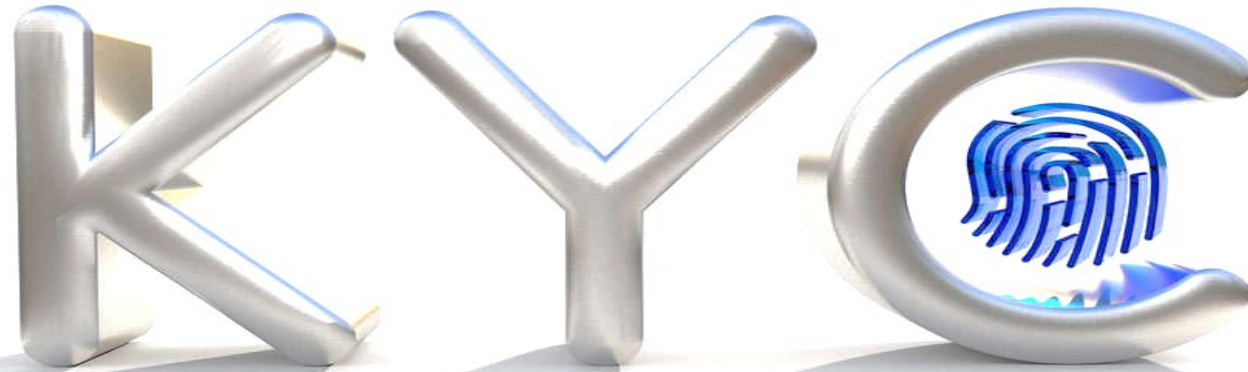




**GBhub**  
CLOUD BANK



# **GB CloudBank**

## **Know Your Customer**

KYC Steps and Documentation



# KYC In 2 Simple Steps



## Proof of identity

Valid National Identity Card or National Passport



## Proof of Address

Utility bills (Electricity, water, internet, phone, government bills, insurance statement etc..)

# Proof of Identity

**\*\*Please make sure you right IDENTITY and Upload the correct Identity document\*\***

If you choose **National identity card** must attach with clear front and back of your ID.

**SAMPLE on A4 paper**

3 Hand signatures

Clear image FRONT and BACK of the ID card

If you choose **National Passport** please provide a complete and clear picture of your passport

**SAMPLE on A4 paper**

3 Hand signatures

Clear image of your passport with bar code of the passport

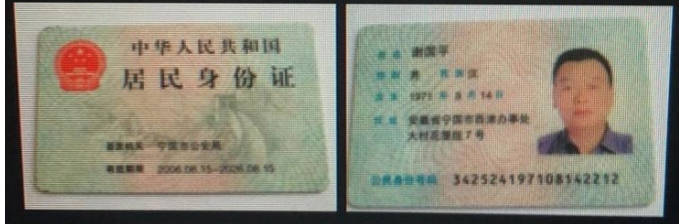
# Proof of Identity

SAMPLE on A4 paper

3 Hand  
signatures



名字 Name: Xie Guo Ping  
性别 Gender: Male  
民主 Nationality: Han  
• 出生日期 Date of Birth: 1971/8/14  
• 公民身份号码 Citizen: 342524197108142212  
• 地址 Address: an wei sheng ning guo shi xi jin ban shi chu da cun hua wu zu 7hao  
• 联络号码 Contact Number: 15305635058  
• 电子邮件 Email: 3417449229@qq.com



**FOR CHINESE NATIONALITY ONLY**

1. **Valid National Identity card  
FRONT and BACK**
2. **Certificate of Proof of Address**
3. **All the personal particular must  
be complete in ENGLISH**

# Proof of Identity



SAMPLE on A4 paper

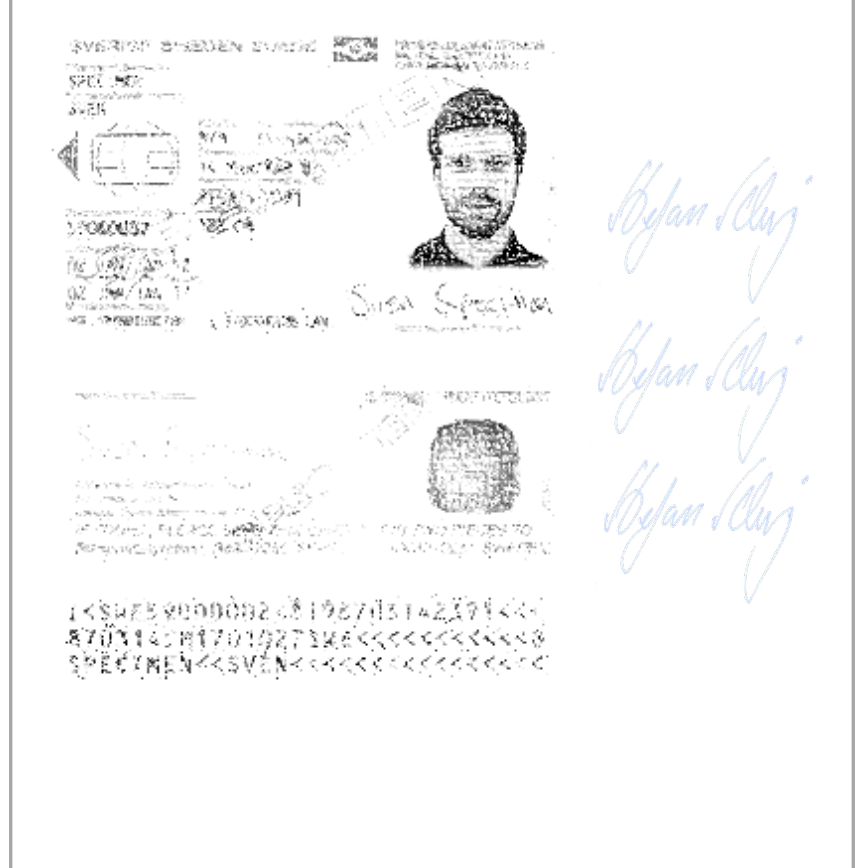


*Sven Specimen*  
*Sven Specimen*  
*Sven Specimen*




Image **NOT** clear will be rejected

SAMPLE on A4 paper



*Sven Specimen*  
*Sven Specimen*  
*Sven Specimen*

# Proof of Address



**Chandler - Arizona**  
Where Values Make The Difference

Rev. 04/15

**5** Billing & Account Questions: 480-782-2280  
Solid Waste & Recycling: 480-782-3510  
All Other Water/Sewer Issues: 480-782-3700  
TTY: 7-1-1

Pay online at [www.chandleraz.gov/utilitybill](http://www.chandleraz.gov/utilitybill)

**1** Account Number: 12345678  
**2** ALEXANDER J. CHANDLER

**3** Due Date: 7/27/2014  
**4** Customer Number: 87654321

**6** If your utility bill is higher than normal, and you are having difficulty paying your bill, please contact a customer service representative at 480-782-2280 if you need assistance. See back of bill for additional information.

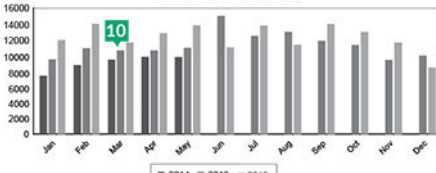
Billing Date:	<b>7</b> 7/2/2014
Previous Balance	131.06
Payment Received	131.06
Thank you for your A-OK Donation	5.00 CR
Balance Forward	0.00
Current Charges	63.83
<b>Total Amount Due</b>	<b>63.83</b>
Total A-OK Contributions in 2014:	\$25.00

Service Address: 2149 W. HONEYSUCKLE CIRCLE **8**

Meter Number	Previous Meter Read		Estimated Meter Read		Water Used in Billing Cycle	
	Date	Reading	Date	Reading	1 Unit = 1,000 Gallons	
04368421	5/14/2014	976	6/19/2014	982	6 Units	6,000 Gallons

**9**

**10**




Per City Code, statements exceeding 60 days from due date are not accepted for use at the Transfer Facility. **12**

Services from 5/14/2014 to 6/19/2014

<b>Water and Sewer</b>	
Single Family Tier 1	9.60
Meter Charge Sewer	12.91
Base Fee	24.17
<b>Subtotal</b>	<b>46.68</b>
<b>Solid Waste</b>	
Solid Waste Charges	15.07
<b>Subtotal</b>	<b>15.07</b>
<b>Other</b>	
State Tax	1.42
Local Tax	0.62
Water Quality Tax	0.04
<b>Subtotal</b>	<b>2.08</b>
<b>Current Charges Due</b>	<b>63.83</b>

**11**



**Chandler - Arizona**  
Where Values Make The Difference

Acts of Kindness, or A-OK, is a voluntary tax-deductible donation program that provides Chandler residents the option to participate each month through their utility bills. To make a donation, please select one of the check boxes to the right.

**13**

\$1.00  
 \$2.00  
 \$5.00

Pay Online at [www.chandleraz.gov/utilitybill](http://www.chandleraz.gov/utilitybill)

Customer Service 11182542  
175 S Arizona Ave., Suite A  
Monday - Friday, 8 a.m. - 5 p.m.

Account #: 87654321-12345678

Due Date	7/27/2014
Total Due	\$63.83
Amount Paid (including A-OK)	<b>14</b> \$63.83

Thank you for your payment!

SEND PAYMENTS TO:  
City of Chandler  
P.O. Box 52158  
Phoenix, AZ 85072-2158

ALEXANDER J. CHANDLER  
2149 W. HONEYSUCKLE CIRCLE  
CHANDLER, AZ 85224

0007527500081145000194991

1. Utility bill as Proof of Address statement) Only require one month statement (**Up to date Statement must be in most recent 3 months record**)
2. Utility bill statement must appear the **SAME NAME** as your **National ID card or Passport**
3. Utility bill must clearly indicate the proof of the address

# Proof of Address

**FOR CHINESE NATIONALITY ONLY**

常住人口登记卡			
姓名	博博	性别	男
出生地	安徽省宁国市	民族	汉族
籍贯	安徽省宁国市	出生日期	1971年08月14日
本户居住地址			
公民身份 证号码	342524197108142212	身高	175
文化程度	大专	婚姻状况	已婚
职业	职业		
何时由何地 迁来本市(县)			
何时由何地迁来本址			
承办人签字:	登记日期 2006年02月16日		

1. Certificate of Proof of Address for Chinese applicant is require.
2. The certificate of PoA “Proof of Address” must appear the **SAME NAME** as per **National ID card or Passport**

# COMPLETE KYC DOCUMENT

**1**

*Sven Specimen*  
*Sven Specimen*  
*Sven Specimen*

**2**

Chandler - Arizona  
Where Values Make The Difference

5 Billing & Account Questions: 480-782-2280  
Solid Waste & Recycling: 480-782-3510  
All Other Water/Sewer Issues: 480-782-3700  
TTY: 7-1-1

1 Account Number: 12345678  
2 ALEXANDER J. CHANDLER  
3 Due Date: 7/27/2014  
4 Customer Number: 87654321

Pay online at [www.chandleraz.gov/utilitybill](http://www.chandleraz.gov/utilitybill)

6 If your utility bill is higher than normal, and you are having difficulty paying your bill, please contact a customer service representative at 480-782-2280 if you need assistance. See back of bill for additional information.

Billing Date:	7/2/2014
Previous Balance:	131.06
Payment Received:	131.06
Thank you for your A-OK Donation:	5.00 CR
Balance Forward:	0.00
Current Charges:	63.83
<b>Total Amount Due:</b>	<b>63.83</b>

7  
8 Service Address: 2149 W. HONEYSUCKLE CIRCLE

9

Meter Number	Previous Meter Read		Estimated Meter Read		Water Used in Billing Cycle	
	Date	Reading	Date	Reading	1 Unit = 1,000 Gallons	
04368421	5/14/2014	976	6/19/2014	982	6 Units	6,000 Gallons

Your Monthly Usage (Gallons)

10

Water and Sewer	9.60
Single Family Tier 1	
Meter Charge Sewer	12.91
Base Fee	24.17
<b>Subtotal</b>	<b>46.68</b>
<b>Solid Waste</b>	
Solid Waste Charges	15.07
<b>Subtotal</b>	<b>15.07</b>
<b>Other</b>	
State Tax	1.42
Local Tax	0.62
Water Quality Tax	0.04
<b>Subtotal</b>	<b>2.08</b>
<b>Current Charges Due</b>	<b>63.83</b>

11

12 Per City Code, statements exceeding 60 days from due date are not accepted for use at the Transfer Facility

13

14

Chandler - Arizona  
Where Values Make The Difference

Pay Online at [www.chandleraz.gov/utilitybill](http://www.chandleraz.gov/utilitybill)

1182542

Customer Service  
175 S Arizona Ave., Suite A  
Monday - Friday, 8 a.m. - 5 p.m.

Account #: 87654321-12345678

Due Date	7/27/2014
Total Due	\$63.83
Amount Paid (including A-OK)	\$69.83

Thank you for your payment!

SEND PAYMENTS TO:  
City of Chandler  
P.O. Box 52158  
Phoenix, AZ 85072-2158

ALEXANDER J. CHANDLER  
2149 W. HONEYSUCKLE CIRCLE  
CHANDLER, AZ 85224

0007527500081145000194991